



Ram Exchange Inc.  
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RMA# \_\_\_\_\_ DATE \_\_\_\_\_

COMPANY NAME \_\_\_\_\_ CONTACT PERSON \_\_\_\_\_

ADDRESS \_\_\_\_\_ PHONE # \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_ FAX # \_\_\_\_\_

QTY	ITEM DESCRIPTION	SERIAL #	INVOICE #	INV DATE	PROBLEM/ REASON FOR RETURN

- 1) It is the customer responsibility to know the warranty and return policy
- 2) Please fax a copy of invoice with RMA FORM
- 3) THIS RMA form must be filled up with detailed description of the Problem.
- 4) Memory has 6 months replacement (or) repair warranty, CPU has 25 days warranty.
- 5) Fright, insurance and COD are charged extra and are non refundable.
- 6) Credit on memory can be issued within 24 hours of purchase for Defective products only, other than 25% restocking fee.
- 7) Item(s) will not accepted if physical damage, quantity, serial

Please do not write below ( For Ram Exchange Inc. use only )

RMA # cannot be issued

because \_\_\_\_\_

Received on \_\_\_\_\_